

From: Cydney Joyner
Subject: Fwd: Axon CEIP Appendix
To: Allison Byers
Sent: August 19, 2026 4:12 PM (UTC+00:00)

Here is the email chain where I was asking Elise and Janice about how to opt out.

----- Forwarded message -----

From: Elise Lewis <elewis@ashevillenc.gov>
Date: Thu, Jul 16, 2026 at 10:47 AM
Subject: Re: Axon CEIP Appendix
To: Cydney Joyner <cjoyner@ashevillenc.gov>
Cc: Capt. Janice Hawkins <jhawkins@ashevillenc.gov>, Interim Chief Jackie Stepp <jstepp@ashevillenc.gov>

Thank YOU!

Elise Lewis
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elewis@ashevillenc.gov

On Thu, Jul 16, 2026 at 10:31 AM Cydney Joyner <cjoyner@ashevillenc.gov> wrote:
Yes ma'am. Thanks for your help with this!

On Thu, Jul 16, 2026 at 10:30 AM Elise Lewis <elewis@ashevillenc.gov> wrote:
Sounds good! I can proceed with sending the contract as is to Axon to sign then?

Elise Lewis
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On Thu, Jul 16, 2026 at 10:16 AM Cydney Joyner <cjoyner@ashevillenc.gov> wrote:
I did a little digging on this and found the following on the [website](#):

"How can I withdraw from ACEIP?

If a Participant no longer wants to be part of the program, they can contact aceip@axon.com or their

Axon Representative, and Axon will withdraw them from the program within 30 days of the request. Upon termination of their applicable Master Services Purchase Agreement or other similar written or electronic agreement with Axon, within 90 days, ACEIP Basic Participants will also be withdrawn from the ACEIP. ACEIP Custom Participants will be withdrawn in line with terms of their specific agreement."

Since that can be done without adding anything to our contract terms, I will go ahead and sign off on the legal pre-review. I am comfortable with all of the data access and usage terms and can talk DK/Council/Brad through them all if they have concerns.

On Wed, Jul 15, 2026 at 4:16 PM Cydney Joyner <cjoyner@ashevillenc.gov> wrote:

Elise and Cpt. Hawkins,

The second appendix to the Axon MSA titled "Axon Customer Experience Improvement Program Appendix" indicates that Agencies are, by default, are a participant in ACEIP Tier 1. It goes on to say "if Agency does not want to participate in ACEIP Tier 1, Agency can revoke its consent at any time" and that "Agency may revoke its consent to ACEIP Tier 1, Tier 2, or both Tiers".

Yesterday, when I provided a list of the Appendices and asked which ones were not included on our quote, Jimmy indicated that this is one of the ones that is not on the quote. After speaking with Chief Stepp and exec staff this morning, I believe we are all on the same page that we wish to opt out, or revoke our consent, to both Tiers so that we are not participating in either.

My question is, since we are placed into Tier 1 by default, is there anything we need to do in order to revoke that consent? I.e. do I need to add language to our contract template saying so, or is there a form from Axon we need to fill out?

Thanks!

Cydney

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Cydney P. Joyner

Senior Assistant City Attorney

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